

DICKINSON & BEACH

Visitation & Appointment Information

Before Your Appointment

Please note the following information before coming in for your scheduled appointment:

- **Please wear a mask** to your appointment! Masks are required inside our facility. We ask that you bring and wear your own mask (cloth or surgical) to help our health care team preserve PPE. If you do not have your own mask, we will provide one.
- **Contact your provider ahead of time if you are experiencing COVID-19-type symptoms** including fever, cough, shortness of breath, sore throat, headache, new loss of taste or smell, or diarrhea.
- Adhere to our **visitor restrictions** listed below if you plan to bring a visitor to your appointment.

Visitor Restrictions

Starting Thursday, August 13, 2020, Visitation Guidelines are as follows:

- Emergency Department – no visitors. Exceptions: pediatrics and patients who require 24/7 care may have one healthy, accompanying adult in the ED.
- Hospital Inpatients (Medical/Surgical/Pediatrics, Intensive Care Unit & Obstetrics) - limited to one visitor only for duration of stay.
- Postpartum Infant - limited to infant's two parents/guardians
- Outpatient Surgery - limited to one visitor
- Clinic and other Outpatient Services such as Radiology or Laboratory – limited to one visitor.
- No visitors are allowed in the COVID Screening Clinic unless the patient is under 18 or requires a full time support person.
- Patient receiving end-of-life care - number to be determined by the care team

All Visitors will be screened and must meet the following criteria:

- Visitors must wear a mask AT ALL TIMES. Those who do not comply will be asked to leave the facility.
- Any visitor to a hospital inpatient must use the Emergency Entrance on Empire Road. A hospital inpatient's designated visitor will receive a badge giving them access to visit the designated patient's room number.
- Visitors must be age 18 or over.
- Visitors must be free of respiratory concern including cough, fever, shortness of breath, or difficulty breathing.
- Visitors must NOT be a known/active positive for COVID-19 or have been exposed to COVID-19.